CHAIBABA: A LOCAL BUSINESS

Answer Key

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THE UNIVERSITY OF BRITISH COLUMBIA

English as an Additional Language Programs
Okanagan School of Education

CHAIBABA: A LOCAL BUSINESS: Listening and Speaking Level IV

Post Secondary Education Skills: Upper Intermediate English

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Activity A: Warm-Up Questions (Page 4 of the workbook)

- Do you usually drink tea, coffee, or something else? Why?

  Answers will vary.

- When you visit a café or tea shop for the first time, do you usually try something new or order something familiar?

  Answers will vary.

- What makes a local business special or memorable?

  Answers will vary.

- Would you rather visit a large chain café or a small local café? Why?

  Answers will vary.

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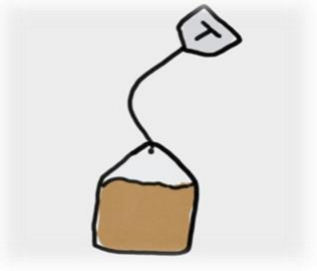
Activity B: Picture-Word Matching (Page 5 of the workbook)

Infuser Kettle Loose leaf tea Pour Saucer Steam Tea bag Teacup Teapot



Tea bag

Infuser

Pour

loose-leaf tea

Teapot

Steam

Kettle

Saucer

Teacup

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Blue Cloud- Difference between Pouring tea, Spilling tea and Spilling the tea (Page 5 of the workbook)

- **Pouring tea:** moving tea from a teapot or kettle into a cup.
  Example: She is pouring tea for the guests.

- **Spilling tea:** accidentally causing tea to fall out of a cup or teapot.
  Example: He spilled tea on the table.

- **Spilling the tea:** an informal expression meaning to share gossip, secrets, or interesting information about someone.
  Example: Come on, spill the tea! What happened at the party?

Activity C: Vocabulary Definitions (page 6 of the workbook)

Answers were taken from: (https://dictionary.cambridge.org/dictionary/)

Word	Word Type	Definition
Bookkeeper	noun	someone whose job is keeping an exact record of the money that has been spent or received by a business or other organization.
Ether	noun	a clear liquid used, especially in the past, as an anaesthetic to make people sleep before a medical operation.
Facet	noun	one part of a subject, situation, etc. that has many parts.
Inkling	noun	a feeling that something is true or likely to happen, although you are not certain.
Instinct	noun	the way people or animals naturally react or behave, without having to think or learn about it.
Oxidize	verb	If a substance oxidizes, it combines with oxygen and loses hydrogen to form another substance, and if something oxidizes a substance, it causes it to do this.
Pivot	noun	a turn or change of direction.
Pollinate	verb	to take pollen from one plant or part of a plant to another so that new plant seeds can be produced.
Ritual	noun	a way of doing something in which the same actions are done in the same way every time.
Steep	verb	to cause to stay in a liquid, especially in order to become soft or clean, or to improve flavour.
Sustainable	Adjective	able to be maintained or continued.
Winding	Adjective	a winding story or series of events is complicated and involves many changes.

Activity D: Language Expressions (page 7 of the workbook)

Answers were taken from: (https://www.theidioms.com/ and https://www.idioms.online)

1. Not my cup of tea
Meaning: Something that you do not enjoy, like, or prefer.
Example: Horror movies are not my cup of tea.

2. Spill the tea
Meaning: To share gossip, secrets, or interesting personal information. This is an informal expression.
Example: Come on, spill the tea! What happened at the meeting?

3. Not for all the tea in China
Meaning: Not for any amount of money or any possible reward; absolutely never.
Example: I would not betray my best friend for all the tea in China.

4. Wake up and smell the coffee
Meaning: To recognize and accept the reality of a situation, especially an unpleasant truth.
Example: You need to wake up and smell the coffee—the business is losing customers.

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Activity E: Pre-Video Discussion Questions (page 8 of the workbook)

Discuss the questions below before watching the video.

1. Based on the title of the workbook, what do you think this video will be about?

   Answers will vary.

2. What do you think makes Chaibaba different from a regular café or tea shop?

   Answers will vary.

3. What challenges do you think a small local business like Chaibaba might have?

   Answers will vary.

4. What is one thing you want to learn from the video?

   Answers will vary.

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Activity F: Video-Note Taking (page 9 of the workbook)

Answers will vary.

Activity G: Comprehension Questions (pages 10 and 11 of the workbook)

1a. What does Crystal enjoy most about running Chaibaba?
She enjoys following her own unique path, being involved in the community, meeting people, and running her business with compassion and kindness.

1b. What is one challenge she faces?

- Challenge #1: In the early years, Crystal struggled with uncertainty about making the right decisions and figuring out how to make the business sustainable while still growing and building a strong foundation.
- Challenge #2: Now, one of her biggest challenges is adapting quickly to changes that affect small businesses, including changes in the political landscape, importing and exporting, and sourcing products from other countries. She also wants to make sure that the farmers who produce the tea are paid fairly despite the challenges they face.

2. What are two pieces of advice given about starting a business?
Possible answers:

- Follow your heart and choose work that you love.
- Get a good bookkeeper.
- Gain some experience in the field before starting the business.
- Take care of your team and the overall health of the business.

3. Crystal says that ether is "the magic that runs through everything." What do you think she means?
Possible answer: She may mean that everything in nature is connected by an invisible energy. In the context of Chaibaba, this could also refer to the love, care, and positive energy that connect people, tea, nature, and the community.

4. Why do you think it might be important to make a small business sustainable and part of a community?
Possible answer: A sustainable business can continue operating for a long time while supporting its employees, suppliers, customers, and the environment. Being part of the community can also help the business build strong relationships, support other local businesses and farms, and create a sense of connection and belonging.

Activity H: Reflection (page 12 of the workbook)

1. How do you make your coffee or tea at home? Provide the steps, times, and amounts for your perfect cup.

   Answers will vary.

2. Are there special cups, pots, ingredients, or serving methods used in your culture?

   Answers will vary.

3. How is tea or coffee viewed in your country? Is it popular? Is there a religious, traditional, or cultural aspect to it?

   Answers will vary.

4. Is there a special drink in your country or culture that people often serve to guests, family, or friends? When do people usually drink it?

   Answers will vary.

5. Find three to five interesting facts about tea and share them with the class.

   Answers will vary.

Activity I: Extension Activity (page 13 of the workbook)

Choose one of the options below.

Option 1: Personal Response

Answers will vary.

Option 2: Create Your Own Business

Answers will vary.

Option 3: Local Business Interview

Answers will vary.

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